



**Funeral Information
and
Professional Service Fees**

Chelsea Funeral Directors have been established for over 130 years, and are the oldest family-run funeral directors in the region. Our priority is to reassure and support the families that come to us, and as members of The National Society of Allied and Independent Funeral Directors (SAIF), you can be sure we will uphold the highest standards in line with an industry-leading code of practice.

We offer bespoke funeral services, so that you are able to create a personal and moving tribute to your loved one. As a long established funeral service company, our team strives to be professional and understanding, offering a full advisory service for burial or cremations, and will organise anything from a simple service to a traditional personalised funeral. You can be as involved in the process as you wish, whether you would like to take care of everything or whether you want to oversee the personal touches yourself.

By upholding traditional religious and non-religious services, or more modern services, we provide everyone that comes to us with a respectful, bespoke service. Our belief is that a funeral service should be meaningful and special, and we are proud to offer a range of more unique options such as eco-funerals, or burials at sea, so you can personalise your loved one's service.

Chelsea Funeral Directors are one of the last remaining independent funeral directors in London, and we have premises in Chelsea, Westminster, and Fulham. We are available 24 hours a day, every day of the year, to ensure that you can depend on us. Contact us in your time of need to receive personal attention and an understanding service.

What to do when someone dies at home

- Contact the registered GP of the deceased to request verification.
- Out of normal working hours you may be directed to the out of hours GP.
- A doctor may visit to verify the death. In some cases they may be able to issue the Medical Certificate of Cause of Death (MCCD). If not, you will need to contact the doctors' surgery to get this.
- If the doctor cannot issue the MCCD they may need to inform the police and coroner. There is nothing to worry about if this happens.
- If there is any uncertainty, please dial 999 for an ambulance.

What to do when someone dies at a nursing home or in hospital

- If you are not present at the time of death, you will be notified by a member of staff or duty doctor.
- A doctor will issue a Medical Certificate of Cause of Death (MCCD).
- If the doctor cannot issue the MCCD they may need to inform the police and coroner. There is nothing to worry about if this happens.
- A hospital may issue you with a 'Release Form' to give to your chosen funeral director.

Registering the death

- A death must be registered within 5 days at the Register Office nearest to where the person died.
- The MCCD will be sent to the registrar by email.
- A near relative to the deceased should register the death.
- If a near relative is not available then you can do it if you:
 - Were present at the time of death,
 - Are an administrator from the hospital (if the person died in hospital),
 - Are in charge of making the funeral arrangements.
- The person registering the death will require the following information if you have access to it:
 - Full Name and Address (and maiden name if applicable)
 - Date and place of death
 - Date and place of birth
 - National Insurance number
 - Driving licence number
 - Occupation
 - Details of any pension or allowance from public funds
 - Name, address and date of birth of next of kin
 - Name, address and contact details of 'executor' or 'administrator'

The registrar will issue your funeral director with the Green Form (Registrar's Certificate for Burial and Cremation). You will be able to purchase copies of the Death Certificate.

Note: If you unable to attend the Register Office that covers the area where the death took place, you may be able to register at your local office by declaration. Please note that this can slow down funeral arrangements.

Death abroad or another part of the country

If someone dies abroad or in another part of the country, please contact us directly for specific advice.

‘Tell us once’ service

Tell Us Once is a service that lets you report the death to most government organisations in one go.

When you register the death the registrar will:

- Let you know if the service is available in your area.
- Give you the telephone number for the service.
- Give you a unique reference to use the service online, or by phone.

The Coroner

The main duty of the Coroner is to:

- Investigate all sudden and unexpected deaths.
- Give permission to remove the deceased out of England and Wales.
- Decide what action is necessary after the initial investigation.
- (If necessary), arrange a post-mortem to establish the facts surrounding the death.

The Will

- The Executor(s) named in a Will, or the next of kin, is responsible for arranging the funeral.
- The Will may give instructions for the funeral, but the Executor(s) is not bound by this.
- The Executor(s) is responsible for looking after the funeral account.

Funeral Expenses and the bank

Chelsea Funeral Directors may send a funeral invoice directly to a bank account in the name of the deceased. This can be in full or part payment of the funeral invoice. You should discuss this with your funeral arranger.

Chelsea Funeral Directors Bespoke Funeral Service **£3,250.00**

In addition to this fee there may be:

- The cost of a coffin of your choice.
- Cremation or cemetery fees.
- Doctors' fees for cremation certificates.
- Church and music fees.
- Obituary notices.
- Grave digging fees for burial.
- Order of Service printing.
- Flowers and other memorial items.

Please speak to us directly for an accurate quotation of third party "disbursement" costs.



Our 'Bespoke Funeral' is designed to offer you the flexibility you require for a truly personalised funeral service depending on your needs.

The Bespoke Funeral includes all the services listed below:

- Advice and support from our professionally trained staff.
- Transfer of the deceased into our care within a twenty-mile radius during office hours. *
- Personal care and preparation of the deceased.
- Embalming and dressing of the deceased *as required*.
- Use of our chapel of rest in office hours *if requested*.
- Attending to all relevant legal paperwork.
- Co-ordinating and conducting the funeral.
- Provision of our traditional black motor hearse.
- Provision of a family limousine seating up to six people.
- Provision of four pallbearers.

Office Hours

*Our office hours are between 8:30 am and 5:00 pm, Monday to Friday.

Transfer of Deceased

Transfer of deceased outside of office hours	£250.00
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The Funeral

Minister / Celebrant / Humanist	£200.00 - £300.00
Additional Limousine (seating up to six people)	£325.00
Additional mileage over 20 miles	£2.00 per mile
Additional time over two hours <i>per vehicle</i>	£50.00 per hour
Two additional Pallbearers <i>if required</i>	£120.00
Flowers	P.O.A.

Horse Drawn Hearse

Horse Drawn Hearse and Pair of Horses	£1,450.00
Horse Drawn Hearse and a Team of Horses	£1,800.00

Disbursements

These are charges that are made on our behalf to third parties. These are paid prior to the ceremony taking place and will be itemised on your final account.

These may include:

- Cremation or cemetery fees
- Doctors' fees for cremation certificates
- Church fees
- Obituary notices in newspapers
- Grave preparation fees
- Printing and other funeral stationery

Grave markers

Temporary grave marker (Black Plastic)	£30.00
Temporary grave marker (Solid Oak)	£85.00

Cremated remains urns

Polytainer <i>for international transport</i>	£35.00
Scatter Tube	£45.00
Simple Solid Oak York Casket	£70.00
Traditional Solid Oak Ashes Casket	£125.00

Transfer of the deceased

Transfer of the deceased to church or home at a different time to the funeral service	<i>from</i> £265.00
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Committal Services

Some families choose to hold the burial or cremation ceremony at a different time to the church service.

Same day (hearse only)	<i>from</i> £495.00
Different day (hearse only)	<i>from</i> £695.00

Weekend Funerals

Most cemeteries in London will not facilitate burials on a weekend. Where it is possible to have a cremation at the weekend, times are normally limited, and additional funeral directors and crematorium fees apply.

Ashes Transfer

Locally at a time of our choosing	Free of Charge
To any other destination	P.O.A.

Orders of Service

Set-up cost and printed from

£110.00



Personalised Stationery

Keepsake Cards

£2.50 each

Canvas Print (small)

£40.00

Canvas Print (medium)

£55.00

Canvas Print (large)

£75.00



Coffin Choices

The Last Supper

Solid Italian Style Coffin with The Last Supper

£2,885.00



The Churchill Casket

Solid Oak English Casket

£2,580.00

also available in Solid Mahogany



The Cardinal Coffin

Solid Walnut Italian Style Coffin

£2,450.00



The Traditional Coffin
Solid Oak traditional coffin

£1,540.00



The Willow Coffin
Made from sustainable Somerset willow

£1,320.00



Flowers are not included in the costs shown

The Willow (rounded)
Made from sustainable Somerset willow

£1,320.00



Flowers are not included in the costs shown

The Westminster *Oak veneer coffin*
Also, in solid oak

£780.00
£1,460.00



The Kensington *Mahogany veneer coffin*
Also, in solid mahogany

£780.00
£1,460.00



The Chelsea *Oak veneer coffin*

£645.00



The Woodland *Oak effect coffin*
Also, in solid oak

£625.00
£1,190.00



The Berkeley *Elm effect coffin*

£525.00



The Simplicity *Dark oak effect coffin*

£425.00



All of our coffins are approved by the FSA

Transfer of deceased out of hours

An additional fee of **£250.00** will be added to our professional service charge if we attend out of hours.

Additional Staff

If we require additional staff due to the size or weight of a coffin, we will charge an additional **£120.00** for two pallbearers.

Repatriation Service

Repatriation Service

Transfer of your loved one abroad. This does not include a ceremony in the UK; additional fees apply for this service.

Our professional fees include:

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.
² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

- Our professional services during arrangement
- Advice on how to register the death
- Local transfer of deceased in working hours
- Care of deceased
- Embalming and dressing as required
- Viewing in our Chapel of Rest
- Arranging documentation as necessary

For all of the above as required **£1,995.00** plus coffin and airfare

Airfare fees are available on request from one of our offices.

Additional Services for repatriation

Zinc coffin lining	<i>from £420.00</i>
Attendance at legalisation office	<i>from £100.00</i>

Working Hours

Our standard working hours are Monday to Friday between 8:30 am and 5:00 pm.

Transfer of deceased out of hours

An additional fee of **£250.00** will be added to our professional service charge if we attend out of hours.

Disclosure of Interests

Alex Jones Funeral Directors Ltd T/A Chelsea Funeral Directors
The Study, 1 East Grinstead Road, Lingfield, Surrey, RH7 6EP
is owned and managed by Mr Alex Jones,
Company Registration No. 4182404 and the director is Mr Alex Jones.

- There is no business or material financial interest in a price comparison website.
- There has been no material charitable donation to a third party.
- There has been no charitable contribution or payment of gratuity to a third party.
- There has been no material form of payment to a third party that does not related to a cost incurred or a service provided by the third party on behalf of or to Chelsea Funeral Directors.

Payment Arrangements

We kindly ask that payments for bespoke funerals are made in full two working days prior to the funeral taking place.

The Limited Funeral and Direct Cremation and Burial options must be paid in full at the time the funeral arrangements are made.

Local Crematorium Fees

Mortlake (after 10:00 am) 30-minute service	£770.00
Mortlake (pre 10:00 am) 20-minute service	£420.00
Putney Vale (after 10:00 am) 30-minute service	£736.00
Putney Vale (pre 10:00 am) 20-minute service	£365.00
West London (after 10:00 am) 30-minute service	£860.00
West London (pre 10:00 am) 20-minute service	£398.00
Lambeth (after 9:30 am) 30-minute service	£1080.00
Lambeth (pre 9:30 am) 20-minute service	£750.00

Some crematoriums offer a double service time for an additional payment. Please ask us about this and we will be glad to offer you an itemised quotation.

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Chelsea
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funerals@chelseafunerals.co.uk

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fulham@chelseafunerals.co.uk

91 Rochester Row
Westminster
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T: 020 7834 3281
westminster@chelseafunerals.co.uk



Golden Charter 
Smart Planning for Later Life